



River Resort Villas

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“RIVER RESORT DOG POLICY” BINDING AGREEMENT WITH DOG OWNER

Thank you for choosing to stay at River Resort. After much consideration we have opted to allow dogs to stay in our resort under limited and strict conditions. It is of course our intent to provide you with not only an enjoyable stay with us, but also a safe and happy one.

In order to ensure the enjoyment, safety and comfort of all our guests, we have established a set of terms and conditions for those who wish to bring their pets to our resort

Bookings can only be made by contacting the park directly (not through a website). Bookings will only be permitted in one of our river facing villas and a maximum limit of 2 dogs per villa does apply.

After reading the following policies you, as the guardian of the dog, are required to make a commitment that by signing this agreement you and your dog/s will be strictly bound by the stated conditions and rules. In consideration of the above I accept the courtesy extended by River Resort, wherein I am allowed to keep my dog/s in the villa assigned to me. I hereby agree to abide by the following rules, terms and conditions and be bound by them in the event of non-adherence to any of these rules.

Customer and Pet Information & Contract Owner Name (s): _____

Dogs Name: _____

Breed: _____

Sex of Dog: _____ Size of dog: S/ M/ L: _____

Age of your dog: _____ Dog Registration

Number: _____ Has your dog had all required injections and medications? YES / NO

Accommodation Details: Villa no: _____

1. The dog must be leashed at all times whilst not in your villa.
2. The dog must be supervised at all times and never left unattended including inside your accommodation.
3. For health and safety reasons dogs are not permitted in any common areas of the resort, including pool and spa areas, games room, clubhouse, tennis courts and reception.
4. For health and safety reasons, dogs must not be washed anywhere within the resort. Additionally, any dog-related accessories should not be washed or cleaned within the resort.
5. Dog owners are 100% responsible for picking up and disposing of their dog's waste in a sealed 'doggy do' bag and disposed of in rubbish bins. These bags are available at reception.
6. Dog owners and personally responsible, and will be held to be so, for any and all personal injuries and/or property damage or losses in relation to any actions caused by or because of their dog.
7. The dog owner must agree that the Resort Manager reserves the right to evict any guests whose dog is deemed disruptive, noisy and aggressive or the subject of a complaint/s from other guests. It is the dog owner's sole responsibility to control and manage their dog. If in the view of resort management this has not happened to an acceptable level, the owner and the dog may be evicted from the premises immediately.
8. A pre-authorisation of \$200.00 will be made against your credit card as a security bond. The pre-authorisation will be cancelled upon satisfactory inspection of the villa. This may take up to 4 days to appear back in your account.
9. A cleaning fee of \$25.00 will apply, this is not a bond and is not refundable.

I have read, fully understand and agree to all of the terms of this agreement stated above and I agree to indemnify River Resort, its managers, operators and owners and their respective affiliates from all and any liability and/or damage or financial loss suffered as a result of any actions of or because of my dog.

Signature Accepting Agreement: _____ Date: _____

Security Bond Acceptance: Credit Card details must be left as security

Credit Card Number _____

Credit Card Name _____ Expiry Date _____

Clients Signature for Credit Card Acceptance _____

Office Use only: Sighted Required Documentation Yes / No Staff Members initials: _____ - Date checking out: _____ Villa No: _____